

Community Emergency Management Plan

Moogji Aboriginal Council East Gippsland Inc.

Moogji Aboriginal Council is an Aboriginal Community Controlled Health Organisation providing services in the East Gippsland communities of Victoria from Nowa Nowa to Genoa. Moogji Aboriginal Council is located across several sites in Orbost and Cann River, with the main office at 52 Stanley Street Orbost. Moogji aims to provide a suite of services to the Aboriginal and Torres Strait Islander community and support families to help improve their health and wellbeing. Services include: GP, clinical nurse, dental, psychiatrist, outreach services, community wellbeing, family support and environmental health. The Moogji 'Block' site at 291 Bonang Road Orbost will serve as a Relief Centre for future emergencies. There are no other Moogji sites that can be used as Relief Centres across East Gippsland (eg. Cann River, Mallacoota).

This **Moogji Community Emergency Management Plan** (Moogji CEMP) supports our Emergency Management approaches. This CEMP sets out how we respond as a community in an emergency. Our community actions below focus on the key activities taken by our community and the support we require from Agencies. These actions support our community.



1 Before Any Emergency Starts (Pre-season)



Information

- This Community Emergency Management Plan serves as a summary and advice for agencies.
- We do not have satellite internet services in case the phone network is compromised. We would like this to be provided for emergency.
- Key Contacts into Community:
 - ◊ Louise Carey, CEO Moogji (ceo@moogji.com.au)
- ABC Radio 828AM 100.7 FM
- ABC App
- Facebook – CFA and DEECA
- Emergency information: <https://www.emergency.vic.gov.au>
- Moogji Relief Centre – 291 Bonang Road Orbost

Phone numbers

- Moogji 03 5154 2133
- Police / Fire / Ambulance 000
(Call 112 for emergency where no phone service)
- VicRoads 13 11 70
- Vic Emergency Hotline 1800 226 226
- State Emergency Service 13 2500
- Hearing Impaired, call text phone TTY 1800 122 969
- East Gippsland Shire Council 03 5153 9500

2 Emergency (eg. Fire/Storm) Season Commences



Community Action

- Ensure emergency management arrangements are in place, and all staff know roles, including training as required.
- Support families to know their situation and develop a personal/family survival plan (including triggers for staying or leaving).
- Fuel management around Moogji buildings and critical infrastructure.
- Ensure firefighting capability (test fire hoses, extinguishers, water, etc.)
- Provide input into the DEECA Joint Fuel Management Plan (JFMP) as it relates to key sites in the area.

Expectation of agency(s)

- DFFH, DH and DEECA supports input into annual emergency planning meetings, including Moogji participation in cross-border meetings.
- Clarify agency key contacts including conversations (face to face annual meetings) in the lead up to emergency season (i.e. communication and expectations).
- DEECA and Council Emergency Management teams to meet with Moogji to plan for year ahead.
- To develop plans in partnership with Moogji for the protection of significant areas.

3 Emergency Occurs (eg. Storms/fire in the landscape)



Community Action

- Keep well-stocked pantries, medications and fuel.
- Identify (visual/smell) where emergency (eg. smoke) is coming from and notify agencies accordingly.
- Notify community members of situation.
- Open Moogji Relief Centre (291 Bonang Road Orbost).
- Support community members to assemble promptly at the Moogji Relief Centre for further information.
- Support those who want to leave (evacuate) to do so.
- Support those who want to stay to do so.
- Use VicEmergency App / website for updates.

Expectation of agency(s)

- Advise Moogji CEO at first indication of emergency in the landscape with potential to impact community and Country so that Moogji can be kept informed.
- No forced evacuation of community members – information to be provided and community members make own decision.
- Include Moogji in all Emergency Management Team (EMT) meetings as a matter of course, including on email distribution list.
- Support Moogji on-site Relief Centre (291 Bonang Road Orbost) with EMT Liaison Officer.

4 Communications

Community Action → Expectation of agency(s)

- Moogji Relief Centre is the central point for all communications, with regular updates provided to community.
- Satellite/Wi-Fi/Mobile phone booster for charging phones provided at Relief Centre.
- Use mobile phones to stay in contact with key personnel.
- IMT to contact Moogji CEO at the first instance of an emergency that may impact on Moogji community.
- EMT to provide regular, up-to-date and accurate reports on situation through EMT meetings and direct phone calls to Moogji contacts as required.
- Satellite, internet and Wi-Fi calling to be enabled at Moogji Relief Centre.
- Maintain up-to-date contact lists of key Moogji personnel.

5 Power out

Community Action → Expectation of agency(s)

- Power is necessary to sustain community and telecommunications infrastructure.
- A back-up generator is required at Moogji Relief Centre.
- Provide a back-up generator at Moogji Relief Centre.
- Ensure timely refuelling of generators to maintain Relief Centre operations.
- Coordinate with utility providers for power restoration as soon as possible.
- Keep Moogji community informed about estimated restoration times.

6 Road closures

Community Action → Expectation of agency(s)

- Avoid unnecessary travel out of Moogji Relief Centre and/or home in times of emergency.
- Community members to carry proof of address (eg. licence).
- Community members to advise of "pecuniary interest" at roadblock.
- EMT to provide timely, accurate and current information about access routes (websites, VicEmergency App).
- Timely response to community members requests to clear road blockages.
- Those enforcing road incident control protocols to be properly briefed about local hazards, conditions and to allow community members through.
- Allow necessary travel where safe for medical and other personnel (this may include providing an escort).

7 Goods, food, water, fodder delivery

Community Action → Expectation of agency(s)

- Have planned approach to receipt and storage of food, bottled water, donated goods, etc.
- Have structure and systems for equitable allocation to community members upon receipt of deliveries at Relief Centres.
- Facilitate the delivery of essential goods and services (including feed for cattle and pets).
- Donated goods to be offered to community.
- Arrangements to be made with Moogji contact person.
- Coordinate with local businesses to ensure continuity of supplies.
- Provide logistical support for large scale deliveries as needed.

8 Meals

Community Action → Expectation of agency(s)

- Coordinate a list of community members who can support catering and meal preparation.
- Ensure systems and processes for equitable allocation to community members.
- Prepare and distribute meals.
- Ensure provisions for those with special dietary requirements.
- Assist in sourcing and distributing food supplies.
- Collaborate with community organisations to support meals.
- Mobile freezer vans and cool rooms if needed.

9 Pets / livestock

Community Action → Expectation of agency(s)

- Relocate pets and livestock to safe areas.
- Ensure pets and livestock have sufficient food and water.
- Establish structure and systems for equitable delivery of support for pets and livestock.
- Provide guidelines and support for animal safety during emergencies.
- Assist with the transportation and sheltering of pets and livestock.
- Prioritise permits to allow stock and fodder transport.
- Prioritise vet access to community members.
- Coordinate with animal welfare organisations.

10 Evacuation

Community Action → Expectation of agency(s)

- We respect individuals' decisions to evacuate from home, remain at home, or remain within Moogji Relief Centre site.
- Community members further east of Orbost may need to participate in mainstream Relief Centres.
- We will keep a register of those who notify us of their plan to evacuate and those who plan to stay.
- We will update the register of people's movements where possible.
- We will encourage vulnerable community members whose plan is to leave to evacuate early.
- We will provide support (where safe to do so) to community members in need to evacuate – either to the Moogji Relief Centre or elsewhere.
- Respect individual decisions of community members to stay or leave.
- Provide adequate support to community members, particularly vulnerable community members, in evacuation and transport to Moogji Relief Centre and other areas.
- Clear, correct and concise information and key contacts provided to community about evacuations, convoys and road opening times.
- All financial and other support to be directed to Moogji.
- Provide an Aboriginal Liaison Officer in the IMT to ensure that decisions made on behalf of community are culturally safe and appropriate (eg. moving people off-Country).

11 Relief & Recovery

Community Action → Expectation of agency(s)

- Participate in clean-up, relief and recovery activities.
- Provide support to vulnerable community members.
- Build a plan that includes all needs of community and how to structure temporary support.
- The Moogji Relief Centre will provide relief for those in need in the Orbost area. Community members may need to attend mainstream Relief Centres elsewhere in East Gippsland (eg. Cann River).
- Plan for recovery by collaborating and engaging Moogji prior to any emergency. This is particularly important for health services, including medical and prescription supplies.
- Provide support for families whose homes are impacted and/or lost (immediate relief, rebuilding, relocating, roadside clean-up).
- The Moogji Relief Centre will provide relief for those in need in the Orbost area. EMT to provide support by managing Relief Centre during emergency.
- Provide emotional, mental health and counselling services at the Relief Centre.
- Facilitate key agencies (including Department of Families, Fairness and Housing, Department of Health) to be on-site at the Moogji Relief Centre and other Relief Centres to support rapid access to community needs, including medication.
- Provide an Aboriginal Liaison Officer and a culturally safe area dedicated to supporting Aboriginal people at any mainstream Relief Centre that may be required (eg. Cann River, Mallacoota).
- Support community members to return to Country as soon as possible to see damage and support healing of Country.
- Conduct post-fire cultural heritage surveys as soon as possible to understand impacts to Country and risk mitigation measures.